



A Message from Helping Hands Network – Attadale

The wellbeing of our team and the children in our care is our top priority, as such we would like to advise you of changes we have made to ensure the continued health and safety of our school communities. Yesterday, the Government recommended that schools remain open across the nation, and our unified approach to providing care means if your school is open, Helping Hands will be open.

Vacation Care

At this stage, our holiday programs will continue to run where the school remains open, unless otherwise advised by yourself or the Government. In order to minimise risk of exposure we have cancelled all incursions and excursions for the upcoming April school holidays. Incursion and excursion days are being replanned as in-service days and there will be no additional fees for these days (standard base fees apply). Whilst we realise that in cancelling these extra-curricular activities children may be disappointed, the safety of the children always comes first.

School Closures

In the event of your school closure, Helping Hands will also close and all families will be notified. If this happens, we will take care of cancelling all bookings during the closure period on our parents' behalf, and of course, they will not be charged during this period. This applies for cancellation of all care types – before and after school care as well as Vacation Care where we are not running due to school closure or guidance from relevant governing bodies.

Current Situation

We are actively monitoring information and advice coming from the School Communities and Governments, and will be guided by their direction. Helping Hands will continue to provide safe, fun, educative environments for our families. We continue to reinforce our health and hygiene standards throughout our services, and our infectious diseases policy and practices.

We recognise the ongoing situation regarding the outbreak of COVID-19 will be at front of mind for many in your community, and in our capacity as a care provider we will do everything that we can to support your school community, families and of course your children during this period.

When new information comes to hand that brings any further changes, we will be sure to keep the information flowing.